

Terms and conditions 'De Watermolen' Houtum 61 – 2460 Kasterlee

These Terms are applicable to all Contracts of any kind made by Hotel-Restaurant De Watermolen and its clients and apply to all reservations, bookings and agreements for accommodation, dining, function room hire and use of all facilities.

Clients are invited to read these provisions and note their responsibilities, arrangements for payments, cancellation terms and limitations on the liability of Hotel-Restaurant De Watermolen.

1. General

1.1 These terms belong always integral to every written confirmed agreement between the client and De Watermolen, either by letter, by fax or by e-mail.

2. Confirmations

2.1 The reservation is definitive if this contract is signed by the client, and be in possession of De Watermolen. De demanded loans and or guarantees need to be payed.

2.2 The signer of this contract guarantees that he's competent.

2.3 Changes and additions are only valid if these are signed and both parties subscribed.

3. Loan and guarantee

3.1 The hotel is allowed to ask for a loan or guarantee.

3.2 If the demanded loans and / or guarantees are not payed within the postulated term, the contract will be valid, by right, without proof of default, as break by the client.

4. Changing of the participants or cancellation of a reservation by client.

4.1 Changes in the number of meals need to be told by arrival, if not, the original requested number will be charged.

4.2 Every change in the number of participants of a reservation ought to be communicated in writing to the hotel, more than 2 days before the start if the changing is not more than 20 % of the original number of participants, more than 15 days before start if the changing is more than 20 % of the original number of participants.

4.3 With every change that is not communicated similar with art. 4.1, will the original request number or the actual present number be charged, depending on which number is the largest.

4.4 Complete cancellation is only possible by registered writing. The date of receiving this letter is valid as cancellationdate and ought to be received within 3 weekdays after postdate of receiving.

4.5 With complete cancellation of a reservation, more than 30 days before start, cancellation costs will not be charged.

4.6 With complete cancellation of a reservation, between 30 and 15 days before start, 30 % of the total amount of the reservation will be charged as cancellation cost.

4.7 With complete cancellation of a reservation, between 14 and 8 days before start, 60 % of the total amount of the reservation will be charged as cancellation cost.

4.8 With complete cancellation of a reservation, between 7 and 4 days before start, 90 % of the total amount of the reservation will be charged as cancellation cost.

4.9 With complete cancellation of a reservation, between 3 and 0 days before start, 100 % of the total amount of the reservation will be charged as cancellation cost.

5. Extra charges

5.1 All meals, drinks or other services which are not mentioned in the bargain, are charged by the hotel to the client, unless the hotel was informed in writing that these costs ought to be charged individual to the participants.

6. Occupations and liberations of the rooms

6.1 Reserved rooms are available for the client from 14.00h and need to be cleared out before 10.30u.

7. Responsibilities

7.1 The client will ensure the hotel against every claim for compensation by third party in cause this damage was caused by (a) participant(s) of his event.

7.2 The client is also liable for every damage inflicted to the hotel or his personnel, by (a) participant(s) of his event.

7.3 The hotel will only keep the luggage of the participants starting from occupying the room till 10.00h on the departure day. Material intend for seminars, presentations, expositions or other events and / or vehicles of the client, will never be kept.

7.4 The clients and the contractor are solid responsible in regard to the hotelier for every damage inflicted to persons, the building, the furniture of equipment of the hotel and the places which are accessible for public.

8. Complaints

8.1 Complaints regarding the provided performance of duties can not be accepted when they are not with the hotelier in writing within 7 weekdays after delivery.

9. Payment

9.1 All our invoices are payable cash on our address, without discount. In case the invoice is not payed on the expiry date will, in right and without prepatory proof of default, the invoice amount will be increased with on the one side a fixed compensation in the sum of 10 % of the invoice amount, with a minimum of € 62.00, and on the other hand with delay interests of 1 % per month and this form the invoice date till the complete payment of the invoice.

9.2 Every hotelbill which is part of a discount, a refund or a commission, permitted by the hotelier, expires in case of a non - payment of the bill on the expiry date.

10. Jurisdiction

10.1 Every dispute concerning our invoices is under the jurisdiction of the Court in Turnhout. Belgian legislation is in practice.